



## Warranty Terms

To validate the Limited Warranty, The Registration Form on the back MUST be filled out, signed to confirm to your knowledge this warranty terms and conditions and return to Lexor Inc. within 15 days from received date.

### **2-Year Parts Exchange Limited Warranty:**

All parts for pedi-spa model: Envision, Elite, Mystique, Luminous, and Infinity.

### **1-Year Parts Exchange Limited Warranty:**

All parts for pedi-spa model: Liberte, Versas, Q-Spa, Mani/Pedi Stools, and Customer Chairs.

### **Part Shipping Fee:**

Shipping cost for replacement part is covered under warranty. To continue warranty, Salon owners have 15 days to return the defective parts to Lexor at the Salon owner's expense prior to the next service.

### **Limited Warranty Terms and Conditions:**

Wear and tear, physical damage, abuse, misuse, accidental events, freight damages, and Terra Bella Furniture lines are excluded.

Replacement parts are supplied with instructions and specially designed for simple installation, therefore do not require a technician onsite.

Phone support on Thanksgiving, Christmas, New Years, Chinese New Year's, and Independence Day are not available.

### **Shipping Damages:**

Shipping damages must be claimed within 48 hrs after receiving the products. An investigation by the carrier can take up to 4-6 weeks to resolve.

### **Individual Parts Sold Warranty:**

All parts purchase will be covered for 90-Days limited warranty.

Complete Top Chair w/ Massage will be covered for 6-Months limited warranty.

Complete Spa Base with Plumbing installed will be covered for 6-Months limited warranty.

### **Warranty Disclaimer:**

Lexor shall have no obligation to repair, replace, or refund until the verification process by Lexor is completed. Lexor's limited warranty applies only to Lexor Pedicure Spas utilized in the United States. This limited warranty is not transferrable. Furthermore, this limited warranty is void if removed from its place of initial shipment.

\*Continuing a policy of constant research and development to improve the quality of our products, Lexor, Inc. reserves the right to change pricing, parts, design and specifications without prior notice or obligation.